

## Terms & Conditions



1. Every effort will be made to ensure that any fitting issues are addressed. Costumes can be available for sizing prior to hire if time allows. Remember that lycra has a lot of give so is quite forgiving when a student is 'between sizes'.
2. A Security Deposit of 25% of the total order is required when placing your order. This will be refunded when all costumes have been returned in their original condition.
3. The cost to repair or replace any damaged or missing costumes will be deducted from the 25% Security Deposit. In the case of lost or destroyed costumes, the hirer will be charged three times the rental amount of that costume. If the deposit does not cover the cost, the hirer will be charged the balance.
4. The full order value must be paid on or before pick up / postage of costumes.
5. The hire period is for up to 4 weeks, by arrangement, depending on requirements such as photo days, dress rehearsals, etc. Late return will result in an additional charge of \$10 per costume for each additional month or part thereof.
6. Costumes are only available to hire by bona fide dance schools, community groups, schools, etc – hence the reasonable prices.
7. Because we understand that within each size range there will always be a variety of body shapes, minor alterations to seams and lengths are permitted but these must be removed before the return of the costumes. Name tags must also be removed.
8. The hirer will be charged 2-3 times the hire value of a costume for special or additional orders, depending on cost of fabric and time that may be taken to find and purchase the necessary fabric and haberdashery items.
9. 5% of the total hire value (excluding postage etc) will be charged for cleaning. We understand the specific cleaning requirements of a particular costume so request that costumes are not to be cleaned by the hirer
10. The hirer pays all postage and insurance costs. Costumes will be sent via courier or Australia Post (registered and insured) depending on the size of the order. Costumes delivered in the Melbourne area will incur a delivery and pick up cost of \$10.
11. By making a payment and/or signing the Hire Agreement, the hirer agrees to these conditions.